PUBLIC WORKS DEPARTMENT

TOWN OF WINCHESTER

189 Rowley Street
Winsted, CT 06098
Phone (860) 379-4101 Fax: (860) 738-3509

June 9, 2015

Information for Website - *"Frequently Asked Questions"*

Normal Business Hours: Monday thru Friday, 7:00 am – 3:30 pm

Highway Department

Q: **Who do I contact to report potholes, washouts, clogged or damaged catch basins?**
A. Call the Street Department at 860-379-4070.

Q: **What's the telephone number for the State DOT in Winsted?**
A. The main number is 860-379-4414.

Q: **There's a street light out on my street, who do I call to fix it?**
A. Contact the Public Works Office at 860-379-4070. They will notify CL&P.

Q: **I recently moved to Winsted, does the Town provide garbage pickup?**
A. No. You should contact a private hauler to make arrangements. There is a regional landfill located at 31 New Hartford Road, Barkhamsted where you can take your garbage. The telephone number is 860-379-1972.

Q: **Where do I go to get a Driveway or Road Opening Permit and what's the cost?**
A. Applications are available at the Public Works Office, 189 Rowley Street, 860-379-4070. The fee for a driveway permit is $25.00 payable after inspection and approval. The fee for a road opening permit is $50.00 and requires a $5,000 insurance bond.

Q: **There's a dead animal on the street, who do I report it to?**
A. Contact Animal Control (860) 379-2721.

Q: **When does Public Works sweep the streets?**
A. As early as possible in the spring, then as needed throughout the summer and fall.

Q: **What do I need to do if I want some of the street sweepings?**

A. Town residents may stop by the Public Works Office and fill out a Liability Waiver along with a description of where you'd like the sweepings dumped. The sweepings are delivered at the convenience of the Public Works Department at no charge in full dump truck loads.

Q: **When does Public Works pick up leaves? Are there any restrictions?**

A. Leaf pickups are scheduled for the first or second week in November. Each street will only be covered once. Bags should be left at curbside by 7:00 am. Leaves must be in heavy biodegradable paper bags and should be under 50 lbs. in weight. Only leaves should be placed in bags for pickup. Leaves in plastic bags and bags containing leaves mixed with other items will not be picked up. They may also be brought to the Barkhamsted Landfill. No leaves will be accepted at the Town Garage.

Q: **My mailbox was damaged by a plow this winter, will the Town replace it?**

A. The Town will replace a mailbox and/or post if it was damaged by direct contact with the plow. If a mailbox is damaged or pushed over as a result of the snow or slush coming off the plow, it is considered a winter hazard and the town will not repair or replace it. Contact the Public Works Street Department to report it – 860-379-4070.

Water and Sewer Department

Q: **A sewer alarm is going off, who do I report it to?**

A. Contact the Water Department at 860-379-4101 during normal business hours. Contact the Police Department at 860-379-2721 after hours and on weekends.

Q: **How do I hook up to the city water and/or sewer system, and what is the cost to connect?**

A. Applications are available at the Public Works Office, 189 Rowley Street. For more information on hook ups, contact the Water Department at 860-379-4101. The connection fee is $1,000 for water and $1,000 for sewer.

Q: **How much more would my water bill be if I were to fill my swimming pool with 10,000 gallons of water?**

A. Approximately $95.00

Q: **What's the fluoride content in the Town's drinking water?**

A. The average is 1 milligram per liter. The range is between 0.8 and 1.2.

Q: **Is the water safe to drink if it's discolored?**

A. It may not harm you, but you should not drink water that does not look clean. Contact the Water Department at 860-379-4101 with any concerns you may have.

Q: **Could a leaky faucet or toilet create a large water bill?**

A. Leaky faucets, toilets, and other small leaks could certainly create large water bills. Continually running fixtures could double or triple the water bill. It is the owner's responsibility to monitor and repair any leaks.

Q: **When does the Water Department flush water mains?**

A. Water mains are scheduled to be flushed in Spring and Summer.

Q: **Who's responsible for repair of water and sewer lines?**

A. The Water and Sewer Department is responsible for repair of water and sewer lines to the curb line. The property owner is responsible for sewer laterals and service lines to the house.

Q: **I received a letter from the Water Department informing me that my water meter was in need of repair. Is there a charge for this?**

A. There is no charge to you for the Water Department to repair your meter.

Cemetery Fee Schedule

SERVICE PROVIDED	FEE
Single Plot	
Resident	**$850.00**
Non Resident	**$1,100.00**
Cremains Plot	
Resident	**$850.00**
Non Resident	**$1,100.00**
Regular Burial **	
Monday - Friday	**$700.00**
Saturday	**$800.00**
Holiday Weekends	**$900.00**
Winter Burial	
Monday - Friday	**$1,700.00**
Saturday	**$1,800.00**
Holiday Weekends	**$1,900.00**
Regular Cremation	
Monday - Friday	**$275.00**
Saturday	**$325.00**
Holiday Weekends	**$425.00**
Winter Cremation	
Monday - Friday	**$900.00**
Saturday	**$1,000.00**
Holiday Weekends	**$1,100.00**
Miscellaneous Services	
Use of Forest View Chapel	**N/A**
Use of Receiving Vault	**$200.00**
Foundation Inspection	**$25.00**

** Full Burial for a Baby is $ 50.00

Payment Terms:

Plots: Payments are due in full prior to transfer of ownership.
Burials: Payments are due in full prior to Interment.